



PROVIDER BULLETIN

No. 18-19

DATE: October 9, 2018

TO: All Providers Participating in Nebraska Medicaid Program

FROM: Matthew A. Van Patton, DHA, Director *MVP*
Division of Medicaid & Long-Term Care

BY: Tara Neeman, Program Specialist

RE: Non-Emergency Medical Transportation Changes

This provider bulletin is being issued to notify Medicaid providers of upcoming changes to the delivery of the non-emergency medical transportation (NEMT) service to Medicaid members.

Effective July 1, 2019, the non-emergency medical transportation (NEMT) service will be carved into the Heritage Health benefit package. All Heritage Health members will have the NEMT benefit delivered through his or her health plan. Each of the managed care organizations (MCOs) will contract with its own vendor to provide the NEMT service. In fall 2018 or early 2019, the MCOs will provide further information on contracting with each plan as an NEMT provider. The NEMT service will continue to be scheduled with IntelliRide through June 30, 2019.

Medicaid fee-for-service (FFS) members will continue to have the NEMT benefit. Medicaid FFS staff will provide further information to providers and FFS members on NEMT services, such as appointment scheduling and billing, in early 2019.

No action is needed by providers at this time.

If you have questions regarding this bulletin, please contact Medicaid staff at 402-471-9384 or via email at DHHS.MedicaidNEMT@nebraska.gov.

Provider Bulletins, such as this one, are posted on the DHHS website at http://dhhs.ne.gov/medicaid/Pages/med_pb_index.aspx. The “Recent Web Updates” page will help you monitor changes to the Medicaid pages.